



Overview

The Community Care Licensing Division (CCLD) is built on a strong foundation of licensing laws and regulations that provide the authority to:

- **Protect** the health and safety of children, adults and seniors in need of out-of-home care.
- **Prevent harm** by performing such tasks as screening out unqualified applicants for a license.
- Ensure **compliance** with licensing requirements through unannounced facility visits,

among other things.

- **Enforce** licensing requirements by taking corrective action when needed.
- Provide **technical assistance** to help providers comply with licensing requirements and provide the best care possible.

These important roles are carried out in partnership with communities, counties, parents, licensees, providers, consumers and local authorities. The most effective method for fulfilling our mission to protect the health and safety of clients in care is through frequent compliance monitoring.

Currently, CCLD's Frequency of Inspection Protocol is to conduct compliance inspections of all facilities at least once every five years, with an annual random sample of 30 percent of facilities receiving inspections as well. The inspection includes a comprehensive review of a facility's compliance with licensing laws and regulations.

Due to the ongoing fiscal crisis in California, CCLD has lost 30 percent of the staffing resources necessary to complete mandated inspections. To increase health-and-safety protections for those in care, CCLD proposes to increase the current frequency of inspections and implement Key Indicators Compliance Reviews. This system, called the Licensing Indicator System (LIS), provides CCLD with a reliable method for moving forward with continuous quality improvement and technical assistance, compliance and enforcement activities. The California model relies on CCLD data, national research and past experience.

